

Reinhardt College

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Vince Giambalvo
College Bound Selection Service
Belton, MO

February 2, 2007

Dear Vince,

Thank you again for your assistance in our search name purchases. Since beginning our work with College Bound Selection Service in fall 2005, I have been extremely impressed by the customer service that we have received from both you and your company. CBSS has always been very helpful in our selection of names and efficient in delivering the files that we need.

Your professionalism and friendliness have directly influenced the decisions that Reinhardt has made in both the number of names that we purchase as well as the companies we use for those purchases. I appreciate your willingness to go the extra mile in customer service. I also genuinely appreciate your friendship.

Thank you again, Vince!

Sincerely,

A handwritten signature in cursive script that reads 'Lacey Satterfield'.

Lacey Satterfield
Admissions Manager